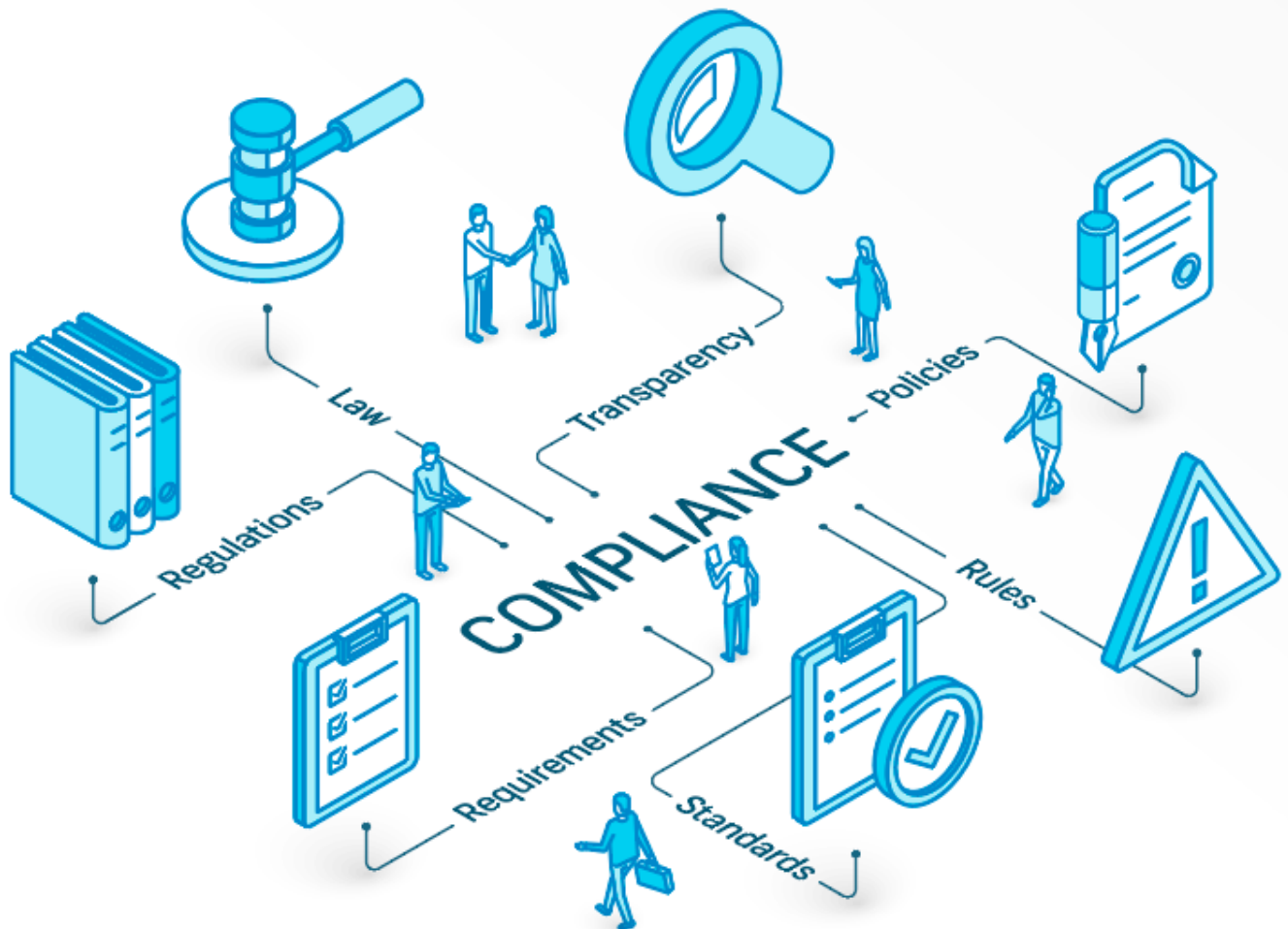


Annual compliance verification reporting for the Consumer Product Safety Program 2020 - 21



¹ Alt text: Graphic with decorative elements representing Regulations, Law, Requirements, Standards, Rules, Policies and Transparency all leading towards and away from Compliance, which is at the center of the graphic.

Executive summary

Health Canada's Consumer Product Safety Program (program) helps protect people in Canada by assessing the health risks and safety hazards of consumer products and cosmetics.

Learn about how the program is delivered: [About the Consumer Product Safety Program](#) ²



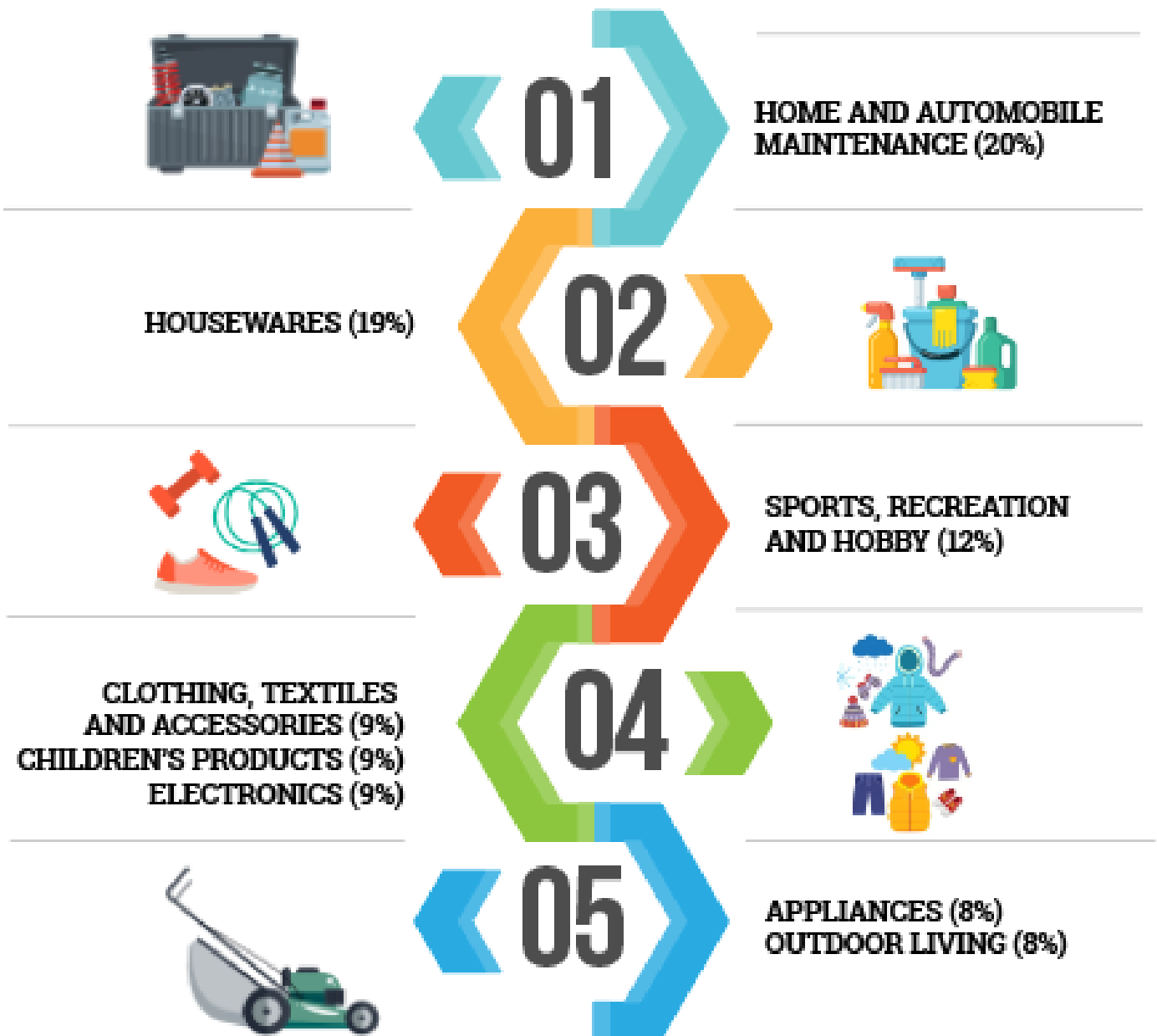
...resulting in the program taking corrective action on **944** different non-compliant products. These corrective actions included:



² <https://www.canada.ca/en/health-canada/services/consumer-product-safety/reports-publications/industry-professionals/annual-compliance-enforcement-report-annex.html>

³ Lexicon for corrective actions - <https://www.canada.ca/en/health-canada/services/consumer-product-safety/reports-publications/industry-professionals/enforcement-summary-report.html#a2>

Top recalled consumer product categories



⁴ Alt text: Graphic with decorative elements representing the top 5 product categories and the recall percentage - Home and Automobile Maintenance (20%), Housewares (19%), Sports, Recreation and Hobby (12%), Clothing, Textiles and Accessories (9%), Children's products (9%), Electronics (9%), Appliances (8%) and Outdoor Living (8%).

Working with international partners

Health Canada continues to work with other countries to publish joint recalls.

Canada's Consumer Product Safety Program and the U.S. Consumer Product Safety Commission (CPSC) had **49** joint recalls in 2020-21. This affected close to 4 million units.



In collaboration with the U.S. CPSC and Mexico's Consumer Protection Federal Agency (known as PROFECO), the program conducted a tri-lateral recall in 2020-21. This affected 9,956 units.

Targeted inspections

Table 1 includes product inspection activities that were completed by March 31, 2021. Inspection activities that started in 2020-21 but weren't completed by March 31, 2021, will be captured in the next annual report.

Details on the results of the individual projects can be found in the [enforcement summary reports](#). Publication of these reports is part of the Government of Canada's commitment to regulatory transparency and openness.

Table 1. Summary of product inspection activities for 2020-21 ⁵

Project	Number of Inspections	Evaluation Means (and applicable legislation)	Number of Samples Assessed	Findings of Non-compliance	Corrective Measures					
					Recall	Stop Sale	Stop Distribution	Corrections	Trader Commitment	Other
Started in 2019-20 and completed in 2020-21										
Consumer Chemicals and Containers Regulations, 2001 (CCCR, 2001)	23	Sampling and testing to the CCCR, 2001	60	37	12	1	12	2	10	
Mandatory Incident Reporting (MIR)	5	Document review	N/A	1	0	0	0	0	1	
Surface Coating Materials (SCM) – Furniture	22	X-Ray Fluorescence Analysis (XRF) screening and wet chemistry testing at the Product Safety Lab (PSL)	31	1	1	0	0	0	0	0

⁵ Due to the COVID-19 pandemic, the 2019-20 mandatory incident report project was deferred to 2020-21 (details are found in the table).

Project	Number of Inspections	Evaluation Means (and applicable legislation)	Number of Samples Assessed	Findings of Non-compliance	Corrective Measures					
					Recall	Stop Sale	Stop Distribution	Corrections	Trader Commitment	Other
and Artist Brushes										
USB Chargers	53	Sampling and testing to the CSA standard	56	24	10	6	0	8	0	
Cosmetics – Alpha-hydroxy acids (AHA)	41	Sampling and testing to the Food and Drugs Act , section 24 of the Cosmetics regulations	45	14	0	0	5	0	6	3 referrals to Health Products and Food Branch (HPFB)
Cosmetics - Methylisothiazolinone (MI)	20	Visual assessment of ingredient lists	391	5	0	3	0	0	2 (amended labelling errors)	0
Toys – Magnets	23	Sampling and testing to the Toys Regulations	20	5	4	0	0	0	0	1 Public Advisory
Started in 2020-21 and completed in 2020-21										
Flame Jetting	12	Verification of product Flame Mitigation Devices (FMD) and review of establishment records	15	4	3	0	0	0	1	0
Cosmetics – Advance Notice of Importation (ANI)	36	Document review	99	33	1	0	1	0	31	0
Children’s Jewellery	27	XRF screening and wet chemistry testing at the PSL to the Children’s Jewellery Regulations	36	6	6	0	0	0	0	0
Total	262		753	130	37	10	18	10	51	4

Highlights

CCCR, 2001 HOBBY PRODUCTS

Health Canada chose this product category for compliance verification due to: frequent inquiries from industry, a general lack of knowledge of applicable regulations and a history of non-compliance within the hobbyist industry.

The 2019-20 compliance verification project found compliance issues and a lack of safety knowledge by industry with a non-compliance rate of 73%. Numerous cyanoacrylate glues were recalled for 2 reasons: poor labelling and missing child resistant closure systems.

After taking care of the risky products on the marketplace, Health Canada issued letters to various importers and manufacturers of hobby products in late 2020. The letters clarified the requirements set out in the *Consumer Chemicals and Containers Regulations, 2001*. This was also a chance to inform the hobbyist industry on the Consumer Product Safety Program.

EXTINGUISHING FLAME JETTING RISKS

Firepots are decorative products used to create an inviting space, both indoors and outdoors. However, firepots used with fuel containers have caused severe injuries and fatalities in Canada. Flame jetting can happen very quickly when fuel is poured into a firepot that is still burning or hot. The flame ignites the fuel vapours around the pouring fuel and the flame then travels up the fuel stream and into the fuel container. This can cause flaming fuel to eject out of the container onto the user and nearby people or objects.

The Consumer Product Safety Program has determined that firepots and fuel containers that do not meet the appropriate safety standards pose a danger to human health and safety. As a result of this year's compliance verification project on pourable fuel containers, Health Canada posted 3 voluntary recalls. Working with industry, we have made these products on the Canadian market safer to use. Learn about flame jetting and portable products that use fuels at <https://www.canada.ca/en/health-canada/services/household-products/flame-jetting-risk.html>.

INTERNATIONAL COOPERATION ON CHILDREN'S JEWELLERY

For this compliance verification project, Health Canada worked with various regulators in the European Union (EU) for the first time. The project showed a compliance rate of 83% in Canada. Non-compliances were due to the samples containing lead and/or cadmium that exceeded the regulatory limit.

By working together, EU regulators and Health Canada were able to take these products off the market in both jurisdictions. The lessons learned from this project will inform future collaborations.

HIGHLIGHTS

TAKING ACTION ON DANGEROUS MAGNETIC TOYS

This year's activity was the first compliance verification carried out to evaluate industry's compliance since the *Toys Regulations* were updated to include magnetic toy requirements in 2018. Overall, 25% of the magnetic toys were not in compliance. They did not meet the magnetic force requirements of the regulations and posed an ingestion hazard. Swallowing small powerful magnets can be very serious and life-threatening, as magnets attach in the digestive system.

Given the recent update to the regulations and the rate of non-compliance, Health Canada will be updating its webpage (<https://www.canada.ca/en/health-canada/services/toy-safety/magnets.html>) to include other powerful magnets, such as hematite magnets. We will continue to focus on this area in order to improve compliance and prevent life-threatening accidents.

Conclusion

Through the Consumer Product Safety Program, Health Canada is able to quickly identify and act on product safety risks. We are also able to keep consumers informed about health and safety issues related to consumer products and cosmetics.

We will use the information from 2020-21 compliance verification activities and the reports we received from consumers and industry to plan future activities. This information will help the federal government target product safety risks to better protect the health and safety of consumers.